

What are some good strategies and tips for conducting match reviews?

- Meet with the young person and the mentor separately so they don't feel pressured to respond a certain way in the presence of the other.
- Ensure that the match is regularly reviewed via telephone and face to face meetings.
- If the match isn't meeting regularly, if the mentor is elusive and not speaking to the coordinator, or either party is unhappy, this indicates that the match may need to be reviewed and/or closed.
- Ask each party what the highlights and lowlights have been, what they have done together and how they are progressing towards the young person's goals or aims.
- Develop a match review sheet to explore either between the match or individually how the relationship is going.
- Ask mentor and young person to use strength cards to describe their friendship.
- Create formal feedback forms for both the mentor and young person to fill out every 3-6 months.